

## Sharing Information in the Argyll and Bute Health and Social Care Partnership (A&B HSCP)

As part of your care with the A&B HSCP, your information will be routinely shared with other departments and agencies within the HSCP. It may also be necessary to share information between other HSCPs outwith Argyll and Bute. All such information is treated in a confidential manner and on a need to know basis. You have the right to opt out of participating in some aspects of information sharing but not all. The leaflets produced by the Health Rights Information Scotland on behalf of NHS Scotland explain in more detail how and why your information is shared.

**Information may be shared with other agencies without your permission if there are concerns about you, children or vulnerable adults.**

**Cowal Drug and Alcohol Recovery Service**  
Cowal Community Hospital  
360 Argyll Street, Dunoon, PA23 7RL  
01369 708710

**Bute Drug and Alcohol Recovery Service**  
Victoria Annex  
Lochfield, Townhead, Rothesay, PA20 9JH  
01700 894571

**We Are With You Service**  
Ballochyle House  
Dunoon  
PA23 7DP  
**Tel: 01369 704406 or 0800 206 1460**

**Cowal and Bute Recovery Hub**  
217 Argyll Street, Dunoon, PA23 7QT

**Lomond And Argyll Advocacy Service**  
[www.laas.org.uk](http://www.laas.org.uk)  
**Tel: 01369 840250**

**Care Opinion**  
A service feedback platform to highlight your experience of our Response Service  
[careopinion.org.uk](http://careopinion.org.uk)

**Never Use Alone Service**  
**Tel: 08088010690**  
<https://neverusealonescotland.co.uk>  
A service for people who are about to use drugs who will stay on the line until your safe. If you become unresponsive we will contact emergency services. We don't encourage drug use, we help keep people safer.



## Argyll and Bute Substance Response Service

**Tel: 07779992827**  
**Monday to Friday 9am–5pm**

**Rapid Access Opioid Agonist Treatment (OAT) Clinics.**

**Giving you**

**Choice of OAT Treatments**

**4 to 6 week intense initial support provision**

**We will support you into longer term mainstream services**

**Rapid access into drug treatment.**

**Being in treatment improves your health and recovery outcomes**

## Aims of the Recovery Service?

- To offer rapid assessment to help you understand the nature and degree of your drug concern
- To offer you a choice in the range of available, suitable OAT treatments and dose levels to meet your therapeutic needs
- To offer rapid access clinics for safe evidenced based OAT treatments
- To Ensure if you have concerns related to drug use you have equal access to care and treatment across Argyll and Bute
- To introduce personal centred understanding of your needs that will enable ongoing mainstream drug treatment for as long as you decide.
- Adopt a no door is the wrong door service approach for your identified needs
- Provide an assertive outreach approach to support your recovery
- To support reducing harms related to your drug use by supplying injecting equipment provision and BBV Tests

## We will operate within the Argyll and Bute MAT Standards Prescribing Guidelines

### How to refer

We have an open access referral system. This means we promote direct self referrals including from family, friends and a wide range of our community partner services and organisations.

Referrals can easily be made directly by telephoning our Response Mobile on **07779992827**

We understand you might feel anxious about accessing services. This is why we encourage and support your family, friends and peer supports to be part of your contact with us.

We want to make sure we are part of your recovery through being involved in a way that better meets your needs.

### The initial information we will need from you is

- Your consent for input from the Response Service
- Your name, address and contact details
- Your Date of birth
- Your General practitioner

## The Response Services offers:

- A confidential space for you
- Provides 4-6 weeks intensive support
- Rapid assessment of your substance needs, face to face or virtually at an agreed venue of your choice depending on your preferences and circumstances
- Rapid access clinics that provide informed and safe OAT treatment of your choice
- Support into wider recovery services
- Support to access your local rehab treatment pathways
- Health monitoring as part of your substance treatment
- With your consent work jointly with all your recovery support and family networks
- Overdose prevention training (provision, and supply of Naloxone)

### **Feedback and Complaints:** The Feedback Team

Argyll and Bute Health and Social Care Partnership  
Victoria Integrated Care Centre, 93 East King Street

Helensburgh, G84 7BU or email: [argylland-butehscp.feedback@nhs.scot](mailto:argylland-butehscp.feedback@nhs.scot)



